

May 7, 2019

Hon. Bill Walker, Minister of Government and Consumer Services
College Park, 5th Floor
777 Bay St
Toronto, ON M7A 2J3

RE: Proposed amendments to the *Ticket Sales Act, 2017*

Dear Minister Walker,

For more than a century, the Ontario Chamber of Commerce (OCC) has supported economic growth in Ontario by advocating for business priorities at Queen's Park on behalf of our diverse 60,000 members, including local chambers of commerce and boards of trades in over 135 communities across Ontario.

The OCC would like to offer its support for your government's proposed amendments to the *Ticket Sales Act, 2017* outlined in Schedule 58 of Bill 100, the *Protecting What Matters Most Act (Budget Measures), 2019*.

Currently, the *Ticket Sales Act* prohibits the resale of tickets at more than 50 percent of their original price. Unfortunately, the unintended consequence of trying to regulate a global, internet-enabled ticket market is that sales can easily be moved outside the enforcement jurisdiction of Ontario's authorities. Consumers and businesses benefit when ticket sales occur on platforms within Ontario that have robust, enforceable consumer protections in place. The proposed amendments will be critical to protecting both consumers and supporting the growth of local businesses.

We also support the proposed amendment that would require primary ticket sellers to disclose the number of tickets available for purchase. Doing so will help fans make more informed purchase decisions while enhancing trust and transparency between Ontarians and the event ticketing industry – a win for both fans and businesses.

On behalf of Ontario's business community, we look forward to the implementation of your proposed amendments to the *Ticket Sales Act* and continued efforts to make Ontario a better place to live and do business.

Sincerely,



Rocco Rossi
President and CEO
Ontario Chamber of Commerce

CC: Hon. Doug Ford – Premier of Ontario
Hon. Vic Fedeli – Minister of Finance
Stephen Crawford – Chair, Standing Committee on Finance and Economic Affairs