

July 21, 2020

Hon. Rod Phillips Minister of Finance Frost Building South 7th Floor 7 Queen's Park Cres. Toronto, ON M7A 1Y7

RE: Amendment to allow for delivery and curbside pick-up for recreational retailers

Dear Minister Phillips,

Thank you for your continued leadership during the COVID-19 pandemic. As the situation evolves, the Ontario Chamber of Commerce (OCC) continues to take concerns from the business community and communicate them to all levels of government.

Today, we are writing to ask the government to reconsider the decision to end curbside pick-up and delivery for cannabis products purchased legally online or over the phone. While we recognize and appreciate this was initially brought in as a temporary pandemic measure, the decision to not make this permanent fundamentally puts public safety, economic growth and jobs at risk. It is our hope you would consider making the regulatory amendments to the *Cannabis License Act* to allow for legal, privatively owned cannabis retailers to effectively compete against the illegal market and to continue to drive economic value and job creation for the province.

While there are many compelling reasons to make this necessary change, we would like to focus on the following three:

- Public Safety. Limiting access to legal cannabis will lead to more illegal market sales. In Ontario, illegal actors account for 81 percent of household spending on cannabis. Illegal operators are also able to offer consumers more convenient delivery options for unregulated and untested products. There is no means to prevent these potentially dangerous products from getting into the hands of children and youth. Over 70 percent of Ontarians agree that more options to purchase from legal retailers will reduce illegal market sales (Responsible Cannabis Use May 2020 Survey).
- Loss of Revenue. According to research conducted by the Ontario Chamber of Commerce, the decision to end delivery and curbside pick-up for the 100 cannabis retailers that are authorized to open will lead to annualized losses of \$180 million for Ontario's economy. The lost revenue swells to \$990 million dollars over one year when accounting for the 449 stores whose applications are in progress. Neither of these figures include the broader economic losses stemming from lost jobs and investment which will follow. At a time when Ontario's economy is grappling with the challenges brought on by this pandemic, we should be championing, not stifling, investment and economic growth in emerging sectors.
- Loss of Jobs. Since the onset of COVID-19, cannabis retailers have shown resilience and innovation by adapting to ongoing changes, all while trying to maintain or grow their workforce. In short order, private retailers retrofitted their operations to allow for a smooth and safe rollout of curbside pick-up



and delivery. Retailers leveraged themselves by investing time and money into building web platforms that facilitated e-commerce, purchasing the necessary software and IT, hiring delivery drivers, acquiring additional insurance to cover extended liabilities, establishing standard operating procedures and sharing best practices industry wide. Ending delivery and curbside pick-up for retailers puts 2,500 jobs at risk (based on the 100 stores currently authorized to open) and over 13,000 potential jobs now hang in the balance with the remaining 449 stores with applications in progress.

Simply put, this decision will create a marketplace in which independent, legal retailers will not be able to compete with the illegal market or with the government-run Ontario Cannabis Store, which will force retailers to reduce expenditures, cut jobs, and undermine the viability of the sector more broadly. Successfully displacing the illegal market will require a fair and competitive legal market whereby private cannabis stores are granted the tools to compete against illegal operators.

It is important to underscore we are not asking for special treatment but for the cannabis sector to be granted the same treatment other retailers have received with respect to e-commerce and delivery options.

We were delighted to see in the COVID-19 Economic Recovery Act, 2020, your government's commitment to create a new investment attraction agency, Invest Ontario to "promote the province as a key investment destination, making Ontario more competitive while sending a strong signal to investors that the province is open for business". It is our hope to see that same signal will be extended to the recreational cannabis sector in the province.

Public health and safety are priorities for all Ontario businesses. We will continue to monitor and assess new developments pertaining to COVID-19 closely and work with our members, partners, and all levels of government to provide support to Ontario business.

Sincerely,

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